

Marlborough Stadium Trust: Privacy Policy

This Privacy Statement describes how the Marlborough Stadium Trust (MST) deals with your personal information. We value your privacy and are committed to protecting your personal information. This policy outlines how we collect, use, and safeguard the personal information you provide us. MST has an appointed Privacy Officer who oversees this process and manages any potential breach.

INFORMATION WE COLLECT

We may collect the following types of personal information from you or that of your dependent:

- Name and contact details
- Age (where necessary for membership and use of services)
- Emergency contact (when necessary for use of services)
- Employer details (if volunteered and relevant for membership discounts, partnerships or affiliation considerations)
- Facility usage and location data
- Photo ID (where necessary for membership and use of services)
- CCTV (for the purpose of monitoring traffic flow, facility security, crime reduction and antisocial behaviour). Signage advising areas covered by CCTV is in place.
- Bank details: (when necessary for payment processing)
- Medical conditions (if voluntarily provided for health and safety purposes)
- Health or disability (if voluntarily provided for health and safety purposes)
- Behavioural concerns: (if voluntarily provided or required to ensure a safe and inclusive environment for all our users)
- Race or ethnic background: (if volunteered for diversity and inclusivity monitoring and subject to applicable laws).
- Gender Identity: (if volunteered and subject to applicable laws)
- Information from incident or compliant reporting: used solely for the purpose of investigating and addressing what has been reported. We may share this information with appropriate authorities, if required by law and take necessary action to prevent future incidents and/or complaints.

COLLECTION OF INFORMATION FROM THIRD PARTIES

In some circumstances, MST may collect personal information about you from a third party (for example, from a parent or guardian, employer, partner organisation, referee, or incident report).

Where we collect your personal information in this way, we will take reasonable steps to notify you as soon as practicable of:

- The fact that we have collected your information
- The purpose for which it has been collected
- The intended recipients of the information
- The name and contact details of the organisation holding the information
- Your rights to access and request correction of your personal information

This notification may not occur where:

- You have already been made aware of this information
- The information is publicly available
- It would be impractical to do so
- It would prejudice health, safety, or law enforcement purposes

This process is carried out in accordance with the Privacy Act 2020 (Information Privacy Principle 3A).

HOW WE USE YOUR INFORMATION

We use the collected information for the following purposes:

- Health and safety considerations during facility use and /or services.
- Complying with legal obligations.
- Providing services and benefits to any products and services you request or sign up for.
- User administration and communication including surveys, marketing, advertising or responding to any of your enquiries.

DATA SHARING

We may share your personal information where necessary to deliver our services, comply with legal obligations, or protect health and safety. This may include sharing information with contractors, service providers, partner organisations, or regulatory authorities.

We will only share information where it is lawful and appropriate to do so.

DATA SECURITY

We take data security seriously. We implement reasonable administrative, technical and physical measures to protect your personal information from unauthorised access, disclosure, alteration or destruction.

PRIVACY BREACH COMPLAINT and NOTIFICATION

We are committed to protecting the privacy of our users personal information. In the unfortunate event of a privacy breach that may compromise your personal data, we have established a process to promptly address and communicate such instances.

1. Breach Identification

If we become aware of a breach in privacy that could result in unauthorised access, disclosure, or loss of your personal information, we will take immediate steps to identify and assess the breach. The breach will be recorded in our Go No Go operating system which will alert MST Privacy Officer to investigate and manage the breach.

2. Notification

If a breach is identified, we will promptly notify those affected in accordance with the Privacy Act 2020. We will use all reasonable efforts to communicate breach notifications through appropriate channels, such as phone, text, email or website announcements. If necessary, we may also work with the Office of the Privacy Commissioner and police.

3. **Data Breach Response**

In the event of a privacy breach, we will take immediate steps to:

- Secure our systems and prevent further unauthorised access
- Notify affected parties and investigate the cause and extent of the breach
- Notify and collaborate with relevant authorities, if required
- Implement measures to prevent further breaches

YOUR RIGHTS

You have the right to:

- Access your personal information and request a copy of it.
- Correct any inaccuracies in your information (subject to investigation)
- Withdraw consent for processing (subject to legal limitations)
- Request deletion of your information (subject to legal obligations)
- Object to or request restriction to the processing of your information
- Lodge a complaint should you believe your privacy has been breached.

If we cannot adequately address your privacy concerns, you have the right to complain to the Office of the Privacy Commissioner. For more information on privacy, please see the Privacy Commissioner's website <http://www.privacy.org.nz/>

COOKIES and TRACKING TECHNOLOGY

We may use cookies or similar technologies for our digital media and online bookings to enhance your experience and gather usage statistics. You can manage your cookie preferences through your browser settings.

LEGAL BASIS

Our processing of personal information is based on consent, contract fulfilment, legal requirements and legitimate interests.

CONTACT US

If you have any questions, concerns or requests related to your personal information, please contact us at:

Email: Operations@stadium2000.co.nz

Address: **Privacy Officer**
Stadium 2000
14 Kinross Street
Blenheim 7201

POLICY UPDATES

We may update this Privacy Policy from time to time to reflect changes in our practices. We will notify you of any significant updates through email or prominent notices on our website.

By becoming a member or using our services, you agree to the terms outlined in this Privacy Policy. Please review this policy regularly to stay informed about our data practices.

References:

<https://www.legislation.govt.nz/act/public/2020/0031/latest/LMS23342.html>

<https://www.privacy.org.nz/>

<https://legalvision.co.nz/data-privacy-it/privacy-officer-nz-business/>

Reviewed May 2026